

David Ashcroft  
4 Manor Crescent  
Burscough  
Lancashire  
L40 7TW  
Telephone: 07912 611 973  
Email: [hello@davidashcroft.co.uk](mailto:hello@davidashcroft.co.uk)

02 October 2016

### **Employment Opportunities**

Since a very young age I have had a huge passion and interest for anything technical, I am not scared to ask questions and I am never satisfied by knowing that something "just works", I like to know exactly how it works because in my opinion, it's the best way to learn, especially in a constantly changing and developing industry like IT.

I finished University in 2014 at Edge Hill in Ormskirk, obtaining a First in the subject of Computing. Since June 2014 I have been working full time for Impact Computing in a busy first/second line IT Engineer role (Support Team Leader since March 2016), for businesses with 5 to 100 users. The companies and systems supported are diverse, giving me a better understanding of all areas of IT Support.

I work with local charitable organisations, running their IT systems and I have also completed several IT based work placements in school environments. My charitable work means that I have had some great opportunities to single-handedly design and build a network from the ground up, which includes a Hyper-V environment with multiple domain controllers and remote access servers, IP Cameras, a VoIP Solution, Managed wireless for staff and guest access, a thorough backup solutions and more.

I would consider myself to have very good communication skills, I am able to speak with clients in a professional and friendly manner over the phone and face to face.

I have a keen interest in a computer support/network management based profession, I like a challenge and I love to expand my knowledge and learn new things. I am able to work well both as part of a team and independently. It is important for me to challenge myself and that I become an active and valued member of the team/company I am working for. I do not believe I would be happy in a job role where the daily tasks became constantly repetitive as I am always pushing to improve myself and the systems/infrastructure around me.

As well as the wide range of experience that I have gained from various voluntary roles and through paid work, I have gained my Microsoft Technology Associate Qualification and my plan is to continue working towards other qualifications.

Thank you for taking the time to visit my website and I really look forward to hearing from you.

Yours Sincerely

A handwritten signature in black ink, appearing to be 'D. Ashcroft', written over a faint, larger version of the same signature.

David Ashcroft